

April 26, 2010

To whom it may concern:

My husband and I have used Jennifer Steele as our real estate agent since July of 2009. Jennifer has handled 6 transactions for us in the past year and half and to say that she has done an outstanding job is an understatement. Her professionalism, dedication to her job and commitment to getting everything done right the first time makes Jenn an outstanding member of her profession.

Many of our recent transactions have involved foreclosed homes which have lead to many sticky details, tight deadlines and unusual circumstances. Jenn has always gone above and beyond what I would expect of a real estate agent. In fact, our attorney has made many very, very positive comments about Jenn to us and states that she is the easiest real estate agent to work with in the county and is always on top of everything. In fact, during one of the transactions, Jenn actually had all our closing instructions to our attorney before I even called him to alert him we had purchased another property.

Last fall, we decided to purchase a second home outside of this local real estate market. We immediately went to Jenn, explained what we wanted to do and asked if she could assist us. She took time to research the agents available in the real estate market we wanted to purchase in and made a referral on our behalf. Jenn didn't stop at that; she constantly followed up with us and the agent once our offer had been accepted on a property.

Lastly, Jenn knows our market area, knows what to look for when assisting you in your home purchase and is very good at pointing out the positives of your home when you are selling. I can not even begin to explain how much I appreciate Jenn and feel fortunate to use her as our agent. I would highly recommend Jenn to anyone who is looking to either sell or buy a home. She is a top notch professional who gets the job done.

If you would like to speak to me in person about Jenn and our interactions with her, please feel free to contact me directly at 724-840-9231.

Thank you,

Cheryl Herter